



LCB DINTON CASE STUDY

High quality, locally-based security for UK's largest tax warehousing company

**VENTURE
SECURITY
MANAGEMENT**

Security requirements:

- A manned guarding service, looking after the site outside of office hours
- Onsite CCTV monitoring
- Perimeter and building patrols
- Locally based security officers

LCB is the largest and most successful privately-owned tax warehousing company in the UK, specialising in the spirits, wine and beer sector. Customers range from fine wine merchants to global investors, including 6,500 private fine wine clients from 70 countries.

Around 600 experienced operations staff look after 2,400,000ft of HMRC tax approved warehousing across the UK, holding 10,000,000 cases of stock. In addition, LCB offers distribution services through its dedicated fleet of 300 vehicles, which make 23,000 nationwide deliveries each week providing Ecommerce and D2C fulfilment for the sector.



Venture has been providing frontline defence for LCB's Dinton Wood Storage Facility in Salisbury since 2017. Set in 100 acres of secluded woodland on the site of a former Military RAF ammunition storage depot, LCB Dinton encompasses various buildings and a series of heavily reinforced concrete subterranean chambers, embedded within the hillside.

The company called on Venture's services following a poor experience with a previous supplier, where consistency, quality, capability and reliability was lacking. This included officers regularly turning up late, meaning LCB had to resolve guarding duties that should have been fulfilled thoroughly by the contractor. LCB also received little communication from the security provider.

After hearing about Venture from various associates and being impressed by the comprehensive proposal provided, LCB appointed Venture to handle its security requirements. LCB now benefits from the experience and professionalism of Venture's team.

"What appealed to us most about Venture is that they are experienced and locally based, with depth and strength in the team, which includes officers who are ex-military. They are very responsive and we have always received a consistently high quality and reliable service. Officers are respectful to our staff and the facility and being local, understand the area and its nuances. They are also discreet. I would definitely recommend."

JAMES TEMPLE, LCB DINTON, GENERAL MANAGER

RESULTS

- ✓ A consistent, high quality and reliable security service
- ✓ Locally based officers who understand the area
- ✓ Comprehensive contingency plans ensure cover is always provided
- ✓ Extra strain taken off LCB employees
- ✓ The site is fully supported by trained security personnel
- ✓ Venture is quick and responsive to work with

FIND OUT MORE

The award-winning team at Venture has been supporting local authorities, private and public sector organisations across the region for more than a decade.

To find out more about our specialist security services, call us for a free, no obligation chat, on: **01264 391538**, email **office@venturesec.co.uk** or complete our online enquiry form.

